



Patient Participation Group

Meeting held at Long Bennington Village Hall

Wednesday 25th February 2026 at 10.00am.

Attendees: Andy Taylor, Chair (AT), Jane Evans (JE), Eileen Ross (ER), Nicola Bland (NB), John Leighton (JohnL), Keith Bowers (KB), Lizzie Kay-Stott (LKS), Kate Fisher (KS), Michelle Gilbert (MG) and Vikky Akinyemi (VA)

1. Apologies for absence:

- Jeanne Lambert (JanL), Simon Bray (SB), Dr Peter Watson (PW) and Natasha Haggerty (NH)
- It was suggested and agreed that in order to comply with the constitution a temporary pause in attendance, for compassionate reasons, is approved for NH

2. Approval of minutes of previous meeting held 28th January 2026 – agreed as a true and accurate record.

3. Matters arising.

- PPG member bios still outstanding – requested to be sent to Vikky
- Fact sheet detailing information to patients on the flow of the appointment process (similar to the Journey of a Prescription already done and to be added to the website) is to be created. In progress LK-S
- Patient engagement session – it was agreed improvements could be made and a drop-in session (possibly off site) was discussed along with the potential use of visual aids. Format and date of next session to be established.

4. Surgery updates.

Report from VA

- DNA's Jan - 91.
- Development update from LKS – a summary of the progress was provided, confirming the new areas are expected to be clinically operational by the end of w/c 2/3/26. The dispensary extension is expected to be fully operational on 2nd March; the works having been brought forward by two days.
- AT was asked and agreed to formally open the new areas on Monday 9th March.

5. Well-being walk update.

- A couple of new walkers joined, and everyone enjoyed refreshments after the walk. However, the conference room is not big enough and it was suggested to reach out to The Reindeer once reopened.
- It was confirmed that from April, the walks will be each first Wednesday at 10.00am

6. DNA's November and December.

- See surgery updates

7. Outstanding member bio forms.



- See matters arising.

8. Home Visit support.

- No report

9. Dementia Group Support.

- Funding options were discussed, and it was confirmed Long Bennington Rotary have offered a donation from their summer event.
- It was confirmed the Co-op can't support for a second year in succession but ER suggested Foston Neighbours could apply and this is to be explored.
- AT confirmed a grant from BNA for £1000 has been approved. This was applied for on behalf of the PPG by the Parish Clerk.
- It was suggested and agreed that as some fundraising is being done, a bank account should be opened. It was proposed and agreed that SB and MG are to be signatories on behalf of the PPG. AT is to liaise with SB and MG to take this forward.

10. Foston Neighbours.

- It was reported that the breakfast club and lunches continue to be successful.
- A reminiscence film has again been put together by SB
- JE advised that a folder, previously belonging to the Local History Society, has numerous photos and notes that could be useful – AT to obtain via the Parish Clerk.
- A film posted on Facebook of the Village Hall opening may also be useful and this is to be forwarded to ER
- Foston Neighbours DBS checks – the previous source of free checks is no longer available. It was agreed the LCC are to be approached for advice re costs. ER

11. PPG AGM.

- It was confirmed the date has been published, the agenda is in hand and Ted Bates from Long Bennington Charities is to be invited. VA

12. Farrow Friends.

- Following a query from AT, it was confirmed Farrow Friends is a legitimate business providing local support without personal care.

13. Lincs Integrated Care Board (ICB) - Claire Hornsby.

- Attendance at the ICB meetings was discussed and it was agreed that this should be considered following sight of each agenda. It was agreed to contact Claire Hornsby to request that ER is included on the circulation and agendas will be subsequently communicated to the PPG at meetings. VA/ER

14. Community Speed Watch.

- AT confirmed training has been organised and speed checks will commence following this.



Any other business:

- LK-S advised that on 31/3/26, Dr Montague will be retiring from the partnership but will continue to work at the Medical Centre until April 2028. The clinical partners from 1st April will be Dr Roscoe and Dr Courtier, and LK-S will be joining as a non-clinical partner
- MG advised that Facebook posts cannot be shared. LK-S

Meeting closed 11.10am

DONM: Wednesday 25th March 2026 at 10.00am. Immediately followed by the AGM at 11.30am

Actions:

1. PPG members required to complete and return their outstanding bio forms. All
2. Fact sheet to be created and shared with information on the appointments process. LKS
3. Patient engagement session – to consider drop-in session/improvements and agree format and date of next session. LKS/PW
4. Discuss home visits with two members of staff who have expressed an interest. LKS
5. Add introducing LB Lunches to next agenda. VA
6. Well-being walks – to approach The Reindeer once reopened to discuss availability of refreshments following the walks. KB/JL/JE
7. Foston Neighbours to investigate funding support from the Co-op. ER
8. PPG bank account – to investigate and open a new account. AT/SB/MG
9. Foston Neighbours Memory Group - Local History Society folder to be borrowed from LB Parish Council. AT
10. Foston Neighbours Memory Group a Facebook post re opening of the LB Village Hall is to be forwarded to ER. JE
11. Foston Neighbours DBS checks – LCC to be approached for advice re costs. ER
12. PPG AGM - Ted Bates from Long Bennington Charities is to be invited. VA
13. Lincs ICB – contact Claire Hornsby to request that ER is included on the circulation list and agendas will be subsequently communicated to the PPG at meetings. VA/ER
14. Facebook posts – LK-S to check that they can be shared. LK-S