



PATIENT PARTICIPATION GROUP

Meeting held at Long Bennington Medical Centre on

Wednesday 18th June 2025 at 09:30am.

Attendees: AT (Chair), CS, JE, MG, KB, ER, NH, JL,

- 1. Apologies for absence:** NB, SB, PW,
- 2. Approval of minutes of previous meeting held 21/5/25** - agreed as a true record.
- 3. Matters arising:**

Fundraising info – AT discussed with the group info he had received – This can be referenced too if needed in the future.

4. Surgery Updates

- Wellbeing Walk – There has been an additional Away Walk in June. Today's walk will be led by JL, Grand Old Duke of York route (LB to Dry Doddington and back) There are still other away walks planned. CS has arranged a new poster to promote the Away Walks – used new photo so this looks different to the standard poster and hopefully catches people's eyes. Neighbourhood Care Co-Ordinator to put posters up in nearby villages.
- There were 60 DNAs for the month of May. Patient Registrations 36, Deductions 37.
- PPG Mission and Team Values- KB was not able to alter. CS now arranged amendment and copy of values sent to all PPG members for approval.
- CS presented recent survey results of how patients arrived to their appointment. Results were displayed in a pie chart. It was clear that many patients arrived to their appointment in their own vehicle.
- Spring Covid Campaign has now closed. There were 483 patients vaccinated at LBMC.
- PPG Awareness Week- 31st May – 6th June 2025. Our submission was used in ICB news of events for the week.
- PPG noticeboard – It was discussed how we keep this up to date and the inclusion of you Said we Did actions. Members agreed that maybe we could utilize the time on the 3rd Wednesday in August to re do the noticeboard as there is no PPG meeting planned.
- LBMC has had a call board upgrade – new larger TV screen which signals patients through to their consultations. The screen will turn yellow, and the patients name, Clinician and room number will be displayed on the screen. There is also a doorbell sound to alert patients.
- Patient Focus 2025 edition – Can the group have a think about what subjects we want to cover in the newsletter. It was put to the group if everyone owns a topic of focus.



Subjects to be decided. CS to email AT with thoughts and ideas and vice versa and this will be discussed in the next meeting.

- Staff update – Margaret new role as a Healthcare Community Assistant. Elaine joined the team in Dispensary. Positive feedback received from PPG about NB and that all patients appreciate her for the help and support she gives to everyone. CS to feed this back.
 - **Home Visit Support:** NH, AT continue to support patients with home visits.
 - **Dementia group:** KB has contacted resources that attended WL training day to see if they can support group with any activities later in the year. The last Dementia Group was very successful with Music being played.
5. **Foston Neighbours:** Breakfast club cancelled for 28th June 2025 as this clashes with another event on the same day. Foston Neighbours need to actively recruit new members as they can be sometimes short of volunteers.

Any Other Business

Jackets and name badges handed to those that had ordered them. – AT advised that the PPG would like to thank LBMC for supplying the jackets.

Cuckooing – CS asked the PPG if they know what this is? Most not familiar with the term – this was explained. LBMC scheduling a social media post on this subject.

Dispensary – advised all that current turnaround is 3-5 days and to wait for text message before attempting to collect prescription.

Measles outbreak – Important health notice for families travelling abroad this summer.

PPG recruitment – CS & AT to have a separate meeting to discuss ideas and this will be added to the next meeting's agenda.

Cervical screening – New roll out for screening from 01.07.2025.

Date and Time of Next Meeting: Wednesday 16th July 2025 starting at 09:30am.