



## **PATIENT PARTICIPATION GROUP**

Meeting held at Long Bennington Medical Centre on

Wednesday 21<sup>st</sup> May 2025 at 09:30am.

**Attendees:** AT (Chair), CS, JE, MG, KB, SB, NB, ER, NH, JL, PW.

**1. Apologies for absence:** N/A

**2. Approval of minutes of previous meeting held 16/4/25** - agreed as a true record.

**3. Matters arising:**

- KB is still working on editing PPG mission and values.
- PPG WhatsApp group has been set up with CS and AT as admins.
- NH has had DBS check completed and will be starting home visits soon.

**4. Surgery Updates**

- JL introduced himself to the PPG. He has been a walk leader for some time.
- Wellbeing Walk today is going to Foston to join the coffee morning. There was an away walk in Croxton Kerriel last week. There are other away walks planned. CS to sort new graphics to publish away walk on different poster.
- There were 63 DNAs for the month of April. This is slightly lower than previous numbers.
- WhatsApp group has been set up with CS and AT as admins.
- PPG Mission and Team Values- KB will edit this.
- Terms of Reference document has been amended.
- Volunteers are needed to carry out a survey to record how patients travel to their appointments. Several members of the PPG volunteered to do this- MG, NH, ER, JL.
- Patient Statistics- New patient registrations... There were 70 patient registrations last month and there were 34 deductions.
- PPG Awareness Week- 31<sup>st</sup> May – 6<sup>th</sup> June 2025. Submission to be sent to the ICB. Thanks to AT for the report.
- May Bank Holiday opening hours- the surgery is closed on Monday 26<sup>th</sup> May but then open as usual for the rest of the week.
- Recycling empty blister packs- CS made group aware that Allington WI have a recycling service. ER advised Foston also have this place. CS requested that if Foston Neighbours have posters on this we would be happy to display.

- Diabetic eye screening- the diabetic eye screening van will be coming to LBMC on 27<sup>th</sup> May. Patients will be invited centrally for this service. Any queries from patients should be referred to the eye screening team.
  - Spring COVID vaccine campaign will end in June 2025.
  - Patient Council meeting- SB gave feedback on meeting attended. SB requested additional information of PCN's and 106 funding. CS explained both to all. CS advised the group that the PCN do not currently have a PPG however the PCN are looking into this.
  - Fundraising- this will be put on hold for now as it seems to be more complicated than was first thought. We would need to apply for a permit to undertake a raffle. MG to try and source information to progress on this.
  - Equipment amnesty- NB discussed that she wishes to pursue with the equipment amnesty collection. Newark hospital still collecting. Suggestion made that we could publish information in the next edition of the patient focus newsletter.
  - **Home Visit Support:** NB has indicated that this is going well, and she is conscious of making sure she is not overburdening the PPG volunteers. NH has her 1<sup>st</sup> visit today.
  - **Dementia group** is going really well. The fire service visited this month. The group is hoping to plan a garden party in the summer.
5. **Foston Neighbours:** ER reported that the lunch club is going well with 45+ attending. The last lunch had a VE Day theme. There are around 20-25 people at the coffee mornings. They also do two regular visits and get two or three calls per week for lifts or other help.

### **Any Other Business**

JE has resigned from the PPG due to personal matters. The group thanked JE for her time serviced. She has advised that she may be able to continue to support events on an ADHOC basis.

**Date and Time of Next Meeting:** Wednesday 18th June 2025 starting at 09:30.