

LONG BENNINGTON MEDICAL CENTRE

PATIENT PARTICIPATION GROUP

MEETING HELD AT LONG BENNINGTON MEDICAL CENTRE ON

Wednesday 15th January 2025 at 9.30AM

Attendees.

LS (Chair), CS,MG,KB,NB,AT,JE,SB

1. Apologies for absence

ER

2. Approval of minutes from previous meeting agreed as a true record.

3. Matters Arising.

Discussed as part of today's agenda.

LS put forward the suggestion of celebrating the 2-year anniversary of the wellbeing walks. It was decided that we would do this in March.

Action CS to add as agenda item for February meeting

4. Surgery Updates

- KB Wellbeing walk to be led by KB today. More people are attending which is good. Social media and advertising on the practice website to continue. Currently looking for funding from Rotary to help with purchasing teas and coffees. KB helped out with Santa run.

Action KB to follow up with Richard Potts regarding funding.

Action NB to provide KB with email for Janet Rose-secretary.

-DNA's Nov 82, December 98 which is an increase. DNA's held on individual patients file. JE asked CS if there was a rationale behind the numbers and was advised this could be down to a number of factors such as patients being ill with flu, RSV, Covid etc.

LS advised from personal experience that waiting times at the UTC in Newark were currently better than at Grantham UTC. NB advised that another ward was being opened at Grantham Hospital.

There was a brief discussion around the new NHS WaitLess app which helps patients who have decided to go to a UTC or Minor injuries unit make an informed



choice about which site to attend. Members were advised to check this out. This is specific to the Lincolnshire region.

- MG has agreed to take minutes for February meeting. CS feels that PPG members taking turns to record minutes is working well.

- CS thanks everybody that contributed to the reverse advent calendar foodbank collection. Amount in weight not given.

-The Mince Pie event was unfortunately sparsely attended, advised MG who suggested that the PPG committee look at moving this event to the afternoon. Suggestions were made about putting up information on the screen advising patients of the PPG presence. The subject of providing hot drinks was also discussed but it was agreed that this could potentially be dangerous for patients particularly those attending with young children.

-JE has approached Claypole school with regards to PPG member opportunities. CS has reached out to 3 schools but has not had any acknowledgements to her emails.

-CS advised that a locum ANP (Advanced Nurse Practitioner) is temporarily in place on a 3-month contract as the current ANP is off sick.

-Patients that fit the criteria are currently being invited in for weight management appointments with nurse associate. GPs are identifying patients for these appointments based on health conditions, BMI. Appointments began 2 weeks ago and are going well.

-NB showcased the British Lions container pot system "message in a bottle'. This is a simple idea designed to encourage people to keep their basic personal and medical details on a standard form and in a common location- the fridge. This saves the emergency services valuable time if they need to enter a property in an emergency situation. They look for the green sticker which can be placed on the fridge or by the front door and know the information is inside the fridge. Pots can be ordered directly from the Lions club please contact <u>mdhq@lionsclubs.org.uk</u> or phone 0121 441 4544 for further information.

-Thank you, campaign. 24 practices opted to participate. 180 messages were received, of which 66 were from LBMC.

-Cold weather issue and problems with runoff water was discussed. This situation is currently being monitored

-NHS integration trial currently underway



-CS discussed that home BP monitors were not being returned by patients. It was unanimously agree that a deposit should be charged to patients to ensure a safe return of the equipment.

-PPG plans for 2025 -it was agreed that this item should be discussed in depth at the next meeting due to time constraints. It was agreed that 12 was the optimum number for committee members. LS suggested that a post could go out to recruit members on the website and social media.

Action-CS to add as an agenda item for February meeting

-SB updated that group on the Tea and Chat sessions currently held in the Long Bennington village hall. It has been agreed by the PCC that this group will continue as it was valued by those that attended.

-NHS ICB- new medicine waste campaign. Around 306K people in Lincolnshire have repeat prescriptions for medication every month. It is estimated that 2.1 million repeat prescriptions items are wasted unnecessarily in Lincolnshire each year. Patients are encouraged to check medicine supplies that they have at home before they order.

-NB advised that due to Foston village hall being out of action they have been using the Methodist church in Long Bennington for the dementia group meetings. A different approach has been taken this time with reminder text messages being sent out. 32 members attended a lively meeting. Xmas meeting was good. AT has offered support for future meetings. NB felt that the church room was warmer due to carpeted floor.

-SB updated the group on Foston Neighbours. Not much to report although trying to keep things running whilst repairs being carried out.

-SB to carry forward item on Digital Co-production meeting due to lack of time although gave a brief overview.

Action CS to add as item to February meeting agenda.

AOB

CS shared with the meeting the advert from the COOP asking for help in starting a Community Cuppa group in Claypole. Interested parties to get in touch with the village hall team.

Meeting closed at 10.35AM

Next meeting 19th February 2025 9.30AM