



PATIENT PARTICIPATION GROUP

Meeting held at Long Bennington Medical Centre on Wednesday 17th April 2024
at 10:00 a.m.

Attendees: EB, NB, KB, JF, MG, PKB, ER, CS, LS, AT.

- 1. Apologies for absence**
SB.
- 2. Approval of minutes of previous meeting for 20.03.2024**
Agreed as a true record.
- 3. Matters arising – all items discussed as part of this meeting agenda.**
 - The group has previously discussed coming up with some team values. MG agreed to investigate, this item will again be added onto the next meeting to be discussed.
- 4. Surgery Updates –**

15th Wellbeing walk today!

- The additional volunteers have now been signed off, training certificates seen and photocopies of them taken.
- Today's walk will be led by IM, PKB & JL.
- It was suggested that the walk leaders have a separate meeting to discuss the possibility of increasing the walks.
- Look into possible ways of advertising the routes in advance of walks.

DNA's March

- There were 61 DNAs in March.
- This is an improvement on previous months.

Staff Update

- New Nurse PM has now joined the team.
- HR has now qualified as a Dispenser.
- MR rejoined the team as a Receptionist.

Minute Taker Needed

- Position of Secretary advertised in local magazines.
- Minute taker needed for the May meeting – KB volunteered.
- Suggested that the group then takes it in turns to do Minutes.

N.A.P.P Membership

- The group discussed the benefits of the membership and decided that we will not continue to subscribe to this.

Home Visit Support Update – KB, AT.

- AT is continuing to support a patient – taking on a walk next visit.

Dementia Group Support – NB, KB.

- This group is still proving popular.
- NB looking to include different activities at each session.

Foston Neighbours – ER.

- Foston Neighbours DBS's certificates now received.

Equipment Clinic

- AT, SB are still available to assist with this project once we get this off the ground.
- CS has been unsuccessful in getting through to Grantham Physio department to finalise details of what equipment they can take in.

Covid Over 75yrs Invites

- NHS England have now sent messages to patients who are eligible for the Covid Vaccine.
- These appointments will be held at the Medical Centre and not at the Meres in Grantham as it has done previously. The appointments are yet to be opened for booking.
- It was suggested that a generic message goes out to patients to explain we will be holding appointments at LBMC.



Presentation delivered by – EB Health & Wellbeing Coach

- EB explains her role (leaflets given to PPG members) and how she has been able to help several patients. Scenarios given as examples.
- EB explained the referral process.
- CS agreed to email over the timetable of local groups. Foston Neighbours events may also be of use. These then can be used for patients that may need a specific group.

Patient Focus Newsletter

- Nothing else was discussed on finalising the details for the next edition.
- This will be marked as an Agenda item for the next meeting.

Any Other Business

- KB will not be available to assist with the next walk due to own personal circumstances.
- The group spoke about the ease of patients using Accurx – investigate explanation for the website.
- The group requested the presence of other members of the team joining the PPG meetings – CS concerned that this would take clinicians away from clinician time by doing this.

Date And Time of Next Meeting

- Wednesday 15th May 2024 at 10am.