

**Long Bennington Medical Centre
Patient Participation Group (PPG)
Minutes of meeting held on Tuesday 10 May 2017**

Attendees: Bob McKinlay Chair - Allington
 Sue Marvin Secretary - Allington
 Martin Round
 Carol Jones
 Pat Wall,
 Julie Darkin
 Mary McKinlay
 Frances Stapleton

Apologies: Michelle Gilbert, Alison Lowerson, Colin Braziel, Jean Clark and Prue Beck

The minutes of the previous meeting were agreed.
Welcome extended to ~Frances Stapleton from Bottesford.

Matters Arising:

a. Dispensary

The notes from the meeting with Dr Montague, Alison Lowerson, the Dispensary Manager and Bob McKinlay on 18 May were discussed.

Further discussions were requested on the matter of telephone ordering.

A secure box for repeat prescriptions was suggested.

Supplier operations and minimum and maximum levels were questioned, as to how and by whom they were set.

Question of how many of the 6000 patients were on repeat prescriptions. How many would there be who could have automatic renewals?

Is it possible to have a text message on when the prescription is ready for collection?

Bob will follow up.

b. Julie Goy to be invited to next meeting. Have any posters information etc. been ordered for carers week?

Bob will speak with Alison to ascertain what level of support the PPG can give.

c. Diane Hanson will be invited to the next meeting after Julie Goy.

4. NAPP

We are full members of the National Association for Patient Participation (NAPP) and the AGM will be held on 24 June 24.

Sue to forward the NAPP newsletter to rest of the group.

6. AOB

Toni Birch has resigned due to home commitments, but wishes to remain on the circulation list. There were no objections to this.

A suggestion of features of members of the Practice has been suggested for the Newsletter, with perhaps Dr Roscoe featuring first. Colin to include in the next one?

Apparently the Practice was not compromised by the recent cyber attack.

Apparently there are 16 out of 19 surgeries in the SW Lincs area that have an Embedded Nurse offering a Holistic Approach. Could Long Bennington also benefit?

Could we have water on the table, was also requested.

There being no further business the meeting closed at 7pm with the next meeting arranged for ~~Tuesday 25 July 2017~~ Tuesday 5 September 2017.