



## **PATIENT PARTICIPATION GROUP**

Meeting held at Long Bennington Medical Centre on

**Attendees:** JE, LS, MG, KB, PKB, CS

- 1. Apologies for absence:** AT, NB, EH, SB
- 2. Approval of minutes of previous meeting held 15/5/24** - agreed as a true record.
- 3. Matters arising** – Terms of Reference version 4 - MG to update as necessary and PPG to review at the next meeting.
- 4. Surgery Updates** – 17th Wellbeing Walk today - led by JL, PKB, IM

Walk Leaders meeting planned for 28/6/24 to discuss capacity to offer a shorter walk as well as a long walk.

Plans to have an away walk in August.

### **LB's Appointment stats:**

There were 86 DNA's for the month of May. Pre-appointment text messages are being sent out.

### **Lincolnshire Appointment stats:**

April 2024 there were 32% more appointments compared with April 2023 across Lincolnshire of which 54% offered within 24 hours of initial contact.

### **Equipment Amnesty**

CS awaiting feedback from Grantham Recycling Centre to see if they are collecting and can recycle - walking aids post use.

### **Healthy lifestyle Support Workshop**

'One You Lincolnshire 'are offering this service. The PPG are awaiting to see what's available before planning forthcoming events, at the surgery? later this year.

### **PPG awareness week 3-9th June**

CS shared LB's social media hits and discussed opportunities to meet up with other Primary Care Practices in the local area and share good ideas.

There is a Patient Council meeting held in Sleaford, once every quarter. There is an option for a representative from LB's PPG to attend.

**5. Wellbeing walk info:** Next wellbeing walk 17th July 2024

**Home Visit Support:** CS to arrange safeguard training for PKB and contact NB.

**Foston Neighbours:** Another fantastic turnout for the monthly community meal and was enjoyed by all who attended. The tables were beautifully decorated, and the homemade food looked and tasted delicious! ER, SBR and all the other volunteer helpers - what an amazing effort goes in behind the scenes. Thank you! Also, a



special thanks to AT, KB, PKB from the PPG team, who volunteered their services on the day.

**Dementia Group support:** There was a fabulous turnout for the recently held seated yoga session, which was thoroughly enjoyed by all! Additional funding has been applied for to help fund future activities.

NB has been asked to support and advise another group in the Sleaford area.

**Any Other Business:**

Appointments via ACCUREX appear to be running smoothly since the booking window has been extended 8am- 6:30pm

ACCUREX - 'Admin query 'to be made clearer on the booking site. CS to follow this up.

**Date and Time of Next Meeting:** Wednesday 17th July 2024

**Actions:**

Terms of Reference version 4 review - MG

Arrange safeguard training for PKB - CS

ACCUREX - 'Admin query 'to be made clearer - CS