



PATIENT PARTICIPATION GROUP

Meeting held at Long Bennington Medical Centre on Wednesday 21st February 2024
at 10:00 a.m.

Attendees: JB, KB, SB, MG, PKB, CS, LS, AT.

- 1. Apologies for absence**
NB, EH.
- 2. Approval of minutes of previous meeting**
Agreed as a true record.
- 3. Matters arising – all items discussed as part of this meeting agenda.**
 - The group discuss coming up with some team values. MG to investigate, this item will be added onto the next meeting to be discussed.
- 4. Surgery Updates –**

13th Wellbeing walk today! Walk Leader date training confirmed for the 11th March 2024.

- The cost of refreshments after the 12th walk (1st Birthday!) was covered by LBMC.
- Today's walk will be led by KB and CS, the route will remain on footpaths around the village due to current weather conditions not being suitable off road.

DNA's Jan

- There were 91 DNAs in January
Missed appointments are still being monitored by the Leadership team.

Patient Stats

- CS shared with the group that LBMC have had 570 patients join the practice in the last 12months.
- January same day appointments across all Clinician's at LBMC = 2940

Home Visit Support Update – KB, AT.

- KB & AT are continuing to visit the patients in need of a visit at home.
- AT had a successful last visit and plans to visit the patient again.



- KB has not visited anyone since the last meeting.
- NB to pair KB with patient who may benefit from a visit.

Dementia Group Support – KB

- Unfortunately, the speaker who was planned to attend the group rang in ill on the morning of the session. This has now been re-arranged for another time.
- The group held a quiz and played games which everyone was happy with.
- Long Bennington Charities attended the last session and were pleased to see how many people attended and were all enjoying themselves.
- We have also put someone in touch with Long Bennington Charities who may benefit from additional services they offer.

Health Kiosk Clinics for Feb support

- LBMC has held two Blood Pressure clinics so far during February.
- There will also be another Blood Pressure clinic on Thursday 22nd February, MG & LS volunteering their time to run.

Foston Neighbours – SB,

- The breakfast club will be on this coming Saturday.
- Foston Neighbours AGM will be held straight after the breakfast club, they welcome anyone from our committee to attend.
- Planning upcoming Easter Events – they plan to deliver Easter Eggs to anyone living alone.

Equipment Clinic

- AT, SB are still available to assist with this project once we get this off the ground.
- JB has had confirmation from Grantham Hospital that they are collecting used equipment and it can be dropped off at the reception desk in the Physio department.
- The subject matter is to be marked as an item to be discussed in the next meeting.



Treatment room provision of service

- We are continuing to provide this service until we have an update.

Leg Ulcer Update

- We are continuing to provide care to the patients who need this service until we have a replacement service.

AGM planning

- Our AGM meeting will be held via teams at 6pm on Thursday 14th March 2024.
- LS & CS to plan the agenda and reports. Invites to follow.
- CS to place attendance register in reception for any patients who may wish to join the meeting.
- LS promotes express of interest to anyone who would be willing to be the Chair going forward.

Pharmacy First

- All the GP practices within Lincolnshire are working closely with local pharmacists to support with certain minor health conditions.
- Pharmacists can support patients with Earache, Impetigo, Infected Insect bites, Shingles, Sinusitis, Sore throat and UTI's.

Flu Vaccine texts

- Patients who have not yet had flu vaccines have been sent messages with the opportunity to book in again.

Any Other Business

- CS to share the Terms of Reference with everyone again, all then to look through this and any ideas to then be discussed in the next meeting.
- Patient Focus – Would like to provide another edition for Summer 2024.
- MG informs the group that the Chair based exercise class is now being held back in Long Bennington ran by people who attended the previous class.
- PKB to provide a talk on well being at the next meeting
- JB spoke to the group to explain that due to current work commitments she is going to have to resign for the committee – all wished her well.



LONG BENNINGTON
Medical Centre

Date And Time of Next Meeting

- Wednesday 20th March 2024 at 10am.